

**KLH\_BC/OFFICE-ORERS/2025-26/025**

Date: 05-12-2025

## Online Grievance and Redressal Cell

In accordance with the guidelines of UGC / AICTE and as per the institutional commitment to ensure a transparent, fair, and student-centric academic environment, **KL Deemed to be University, Bowrampet** hereby constitutes an **Online Grievance and Redressal Cell (OGRC)**. Any stakeholder may file a grievance by sending an email to [grievances.bmp@klh.edu.in](mailto:grievances.bmp@klh.edu.in). All grievances shall be acknowledged and resolved within the stipulated time as per university norms.

### Composition

S. No.	Name & Designation	Designation	Role
1	Dr. L. Koteswara Rao	Principal	Chairperson
2	Dr. G. Madhava Rao	Professor	Member
3	Dr. I. Sreenath	Associate Professor	Member
4	Dr. M. Seshadri	Associate Dean, Student affairs	Member
5	Dr. P. Venkateswar Rao	HOD, CSE	Member
6	Dr. S. S Srinivasa Rao	HOD, ECE	Member
7	Dr. Sk Khaja Sharif	HOD, CS&IT	Member
8	Dr. N. Chaitnya Kumar	HOD, FED	Member
9.	Mr. P. Srinivas Reddy	HOD, CSA	Member
10	Mr. G. Gopi Krishna Patnaik	Administrative Officer	Member

### Functions of the Committee

- Receive and register grievances through the online platform
- Examine the grievances and seek necessary clarification
- Recommend appropriate remedial measures
- Communicate the decision to the complainant
- Maintain records of grievances and resolutions

### Tenure

The Online Grievance and Redressal Cell shall function until further orders. This order comes into force with immediate effect.