



Koneru Lakshmaiah Education Foundation

(Deemed to be University estd. u/s. 3 of the UGC Act, 1956)

Off-Campus: Bachupally-Gandimaisamma Road, Bowrampet, Hyderabad, Telangana - 500 043.

Phone No: 7815926816, www.klh.edu.in

KLH_BC/OFFICE-ORERS/2025-26/025

Date: 05-12-2025

Online Grievance and Redressal Cell

In accordance with the guidelines of UGC / AICTE and as per the institutional commitment to ensure a transparent, fair, and student-centric academic environment, **KL Deemed to be University, Bowrampet** hereby constitutes an **Online Grievance and Redressal Cell (OGRC)**. Any stakeholder may file a grievance by sending an email to grievances.bmp@klh.edu.in. All grievances shall be acknowledged and resolved within the stipulated time as per university norms.

Composition

S. No.	Name & Designation	Designation	Role
1	Dr. L. Koteswara Rao	Principal	Chairperson
2	Dr. G. Madhava Rao	Professor	Member
3	Dr. I. Sreenath	Associate Professor	Member
4	Dr. M. Seshadri	Associate Dean, Student affairs	Member
5	Dr. P. Venkateswar Rao	HOD, CSE	Member
6	Dr. S. S Srinivasa Rao	HOD, ECE	Member
7	Dr. Sk Khaja Sharif	HOD, CS&IT	Member
8	Dr. N. Chaitnya Kumar	HOD, FED	Member
9	Mr. P. Srinivas Reddy	HOD, CSA	Member
10	Mr. G. Gopi Krishna Patnaik	Administrative Officer	Member

Functions of the Committee

- Receive and register grievances through the online platform
- Examine the grievances and seek necessary clarification
- Recommend appropriate remedial measures
- Communicate the decision to the complainant
- Maintain records of grievances and resolutions

Tenure

The Online Grievance and Redressal Cell shall function until further orders. This order comes into force with immediate effect.

Principal

PRINCIPAL

Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Bowrampet, Hyderabad-43